NetSuite for the
Contract Furniture Industry

Field Service Lite

CFI Suite
NetSuite+ for the Contract Furniture Industry

Overview

Field Service Lite (FSL) of CFI Suite has been designed for dealers aiming to increase efficiency in the management of field resources.

Key Features

- Scheduling & Dispatching
- Scheduler & Calendars
- Project Management
- Order Tracking
- Time Tracking

- Preventive Maintenance
- Teams and Crews Management
- Real-time Dashboards, KPIs & Reports
- Customer Portal & 360 overview
- Inventory Management

How it works

From installation, planned maintenance or break fix, Field Service Lite leverages the core of Oracle-NetSuite to provide a seamless experience of the field solution on the platform.

Our solution ensures you have complete and tight control over your crew in the field and accurately schedule the right resources for the right job.

Field Service Lite makes use of a calendar invite mechanism to ensure resources are always up-to-date, in real time, of new tasks being dispatched with the ability for them to confirm tasks once received.